Withdrawal form

Complete and return this form only if you wish to withdraw from a order:

Numismática La Dobla
La Dobla Gold & Silver SL
Rúa Ronda Don Bosco 42
Local
36202 Vigo/Pontevedra
Spain

E-mail: pedidos@numismaticaladobla.com

- I hereby give notice that I withdraw from my order with the following items:

_____

_____

_____

- Ordered on (*) / received on (*): _____

- Customer name: _____

- Customer address: _____

_____
Customer signature

_____
Date

_____
(*) Delete as appropriate

RETURN POLICY

From the receipt of the order, you have a maximum period of 15 days to return the product as long as you notify it previously by email to numismaticaladobla@gmail.com The customer may return any item that has been purchased in Numismática La Dobla, being this in the same conservation in which it was sent. Returns will not be accepted when coins, wallets, cartridges or other items have been tampered with, cleaned or damaged.

As soon as Numismática La Dobla receives the product and verifies its good condition, we will refund the amount corresponding to the cost of the product through Paypal or by bank transfer to the account indicated by the client.

The shipping costs that the customer paid when placing the order will not be refunded except if the return is due to a fault on our part, and the order consisted only of the item to be returned.

In the case of payments by Paypal, the commission charged for the payment by PayPal will not be refunded, except if the return is due to a fault on our part.

It will be the customer who bears the return costs, except if the return is due to a fault on our part, in which case we will assume the return costs a priori; However, you must contact us first so that we can confirm it.

** In the event that the error was ours but the cost of the product to be exchanged is less than 15 euros, Numismática La Dobla reserves the right not to send the new product and only make a refund of the corresponding amount.