

Withdrawal form

Complete and return this form only if you wish to withdraw from a order:

MORO & KUNST D.O.O.

DUNAJSKA CESTA 156
1000 LJUBLJANA
Slovenia

E-mail: numizmatika@moro.si

- I hereby give notice that I withdraw from my order with the following items:

- Ordered on (*) / received on (*):

- Customer name:

- Customer address:

Customer signature

Date

(*) Delete as appropriate

Returns Policy

1.

If the customer receives goods which do not match the ordered, the customer should contact Moro within 3 days after goods received and arrange collection and return within 14 days. Moro is not responsible for paying shipping costs. Goods must be returned in their original condition with all packaging and documentation. The customer will be given the option to have the goods replaced with those ordered (if available) or to be refunded through the payment method used when purchasing the goods. Refunds and replacements will be issued upon Moro's receipt of the returned goods.

2.

If any of purchased goods have faults when they are delivered, the customer should contact Moro within 3 days after goods received and arrange collection and return within 14 days. Moro is not responsible for paying shipping costs. Goods must be returned in their original condition with all packaging and documentation. Upon receipt of the returned goods, the price of the goods, as paid by the customer, will be refunded through the payment method used when purchasing the goods.

3.

If goods are damaged in transit and the damage is apparent on delivery, the customer should sign the delivery note to the effect that the goods have been damaged. In any event the customer should report such damage to Moro within 3 days after goods received and arrange collection and return within 14 days. Moro is not responsible for paying shipping costs. Upon receipt of the returned goods, the price of the goods, as paid by the customer, will be refunded through the payment method used when purchasing the goods.